F1000Prime is now COUNTER Release 5 compliant (Release 4 reporting will continue until late-2020). We are pleased to now offer COUNTER 5 reports for full usage from August 2018 onwards.

Contents

What is COUNTER? 3
How do COUNTER usage metrics map to F1000Prime content? 3
  Item 3
  Title 3
  Searches 3
  Access Denials/Turnaways 3
  Attributes which will only return single values in F1000Prime 4
Which reports are available? 4
  Platform reports 4
    Platform Master Report (PR) 4
    Platform Usage (PR_P1) 4
  Title Reports 4
    Title Master Report (TR) 4
    Journal Access Denied (TR_J2) 4
    Journal Usage by Access Type (TR_J3) 4
    Journal Requests by YOP (Excluding OA_Gold) (TR_J4) 4
How do I access usage reports on F1000Prime? 5
What are the main differences between COUNTER Release 4 and COUNTER Release 5 reporting in F1000Prime? 6
Who can I ask if I have any other questions? 6
Useful links 6
What is COUNTER?

COUNTER is a non-profit organization supported by a global community of librarians, publishers and vendors to provide usage reports of electronic resources in a consistent and credible manner. They organize the development of a Code of Practice which is followed by members, enabling libraries to better compare usage data between different services. More information about COUNTER can be found at https://www.projectcounter.org/, along with the Code of Practice itself. We particularly recommend their friendly guide for librarians which can be found at https://www.projectcounter.org/friendly-guide-release-5-librarians/. This gives an overview of Release 5, which as of January 2019 is the current Code of Practice.

How do COUNTER usage metrics map to F1000Prime content?

Item

An F1000Prime recommendation is considered an item in Release 5 (this is a change from Release 4 where the article a recommendation is based on was the main metric tracked). Whenever a full recommendation is viewed on the site, then an Item investigation and a request will be logged (as F1000 provides access to content on a whitelist-basis, there is no functional difference between an item and a request as we will not recognize the institution a user is accessing from unless they have successfully identified themselves). In recognition that some articles can be recommended multiple times, where this is the case then a recommendation view will only be counted when the user views the recommendation in its expanded (i.e. fully displayed) form.

Title

F1000Prime is our only title and usage is reported as such. In practice this probably will be of limited use to librarians in our case, as it is most often used to compare the usage of different titles within a publisher with many journals/resources.

Searches

F1000Prime is considered a single resource, therefore all searches are considered Platform Searches. After clarification with COUNTER the searching of external platforms (such as PubMed) is not to be included in reporting, even when the search has been facilitated by F1000Prime.

Access Denials/Turnaways

F1000Prime provides access to the site via whitelist, either by matching the users IP to that of the institution or by their successful validation using an Identity Management service. Both these approaches require active maintenance by F1000 in partnership with the institution. This means the only case in which we can identify the institution of a user is when they are successfully given access to content, therefore we are unable to provide Access Denial reporting.
Attributes which will only return single values in F1000Prime

As COUNTER attributes are designed to cover multiple types of resource, there are several instances where usage of a single service such as F1000Prime will only ever return a single value for an individual attribute. Some of the more common cases where this can be seen have been listed here.

<table>
<thead>
<tr>
<th>ATTRIBUTE</th>
<th>VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access_Method</td>
<td>Regular</td>
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<tr>
<td>Access_Type</td>
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</tr>
<tr>
<td>Data_Type</td>
<td>Journal</td>
</tr>
<tr>
<td>Section_Type</td>
<td>Other</td>
</tr>
</tbody>
</table>

Which reports are available?

Platform reports

Platform Master Report (PR)
A customizable report summarizing activity across F1000Prime that allows the user to apply filters and select other configuration options.

Platform Usage (PR_P1)
Platform-level usage summarized by Metric_Type.

Title Reports

Title Master Report (TR)
A customizable report detailing activity at the title level (F1000Prime) that allows the user to apply filters and select other configuration options.

Journal Requests (Excluding OA_Gold) (TR_J1)
Reports on usage of journal content, excluding Gold Open Access content, as Total_Item_Requests and Unique_Item_Requests. The Unique_Item_Requests provides comparable usage across journal platforms by reducing the inflationary effect that occurs when an HTML full text is viewed, and the user then accesses the PDF version. The Total_Item_Requests shows overall activity.

Journal Access Denied (TR_J2)
Reports on Access Denied activity for journal content where users have been denied access because the institution does not have a license for the title or a simultaneous-use license was exceeded. Please note that due to the F1000Prime access model (whitelisting via IP or SAML authentication) that this report will always be empty.

Journal Usage by Access Type (TR_J3)
Reports on usage of journal content for all Metric_Types broken down by Access_Type. Please note that as F1000Prime is a subscription-based service, only one Access_Type will ever appear.

Journal Requests by YOP (Excluding OA_Gold) (TR_J4)
Breaks down the usage of journal content, excluding Gold Open Access content, by year of publication (YOP), providing
counts for Metric_Types, Total_Item_Requests and Unique_Item_Requests. Provides the details necessary to analyze usage of content in backfiles or covered by perpetual access agreements. COUNTER reports do not provide access model or perpetual access rights details. Please note that as F1000Prime is a subscription-based service, only one Access_Type will ever appear.

How do I access usage reports on F1000Prime?

Usage reports can either be downloaded directly from F1000Prime or harvested via SUSHI. For more information about F1000Prime’s SUSHI services please see our guide, which is available on our librarian resources page.

To retrieve reports from the site you will need to have your user account marked as a librarian in our system (this will have been set up when your subscription began); if you need to change who is listed or add additional users then please contact your account manager or email us. To access reports:

- Log in to F1000Prime
- Go to your ‘My Institute’ page (https://f1000.com/prime/institute) – you can either directly go to this URL, or click MyF1000 on the right side of the site header.
- Click on the report you wish to download.

You will be shown a popup asking you to choose the format you wish to download the report in (for COUNTER Release 5 we support JSON and TSV) in addition to the date range you wish to cover. Please note that Release 5 data is only fully available from August 2018 onwards. If you have chosen one of the Master reports (PR or TR) then you will also see some other options to allow you to include additional information or filter the usage reports.

In addition to the Release 5 reports you will also be able to retrieve Release 4 reports for the foreseeable future, along with a generic Site Access report.
What are the main differences between COUNTER Release 4 and COUNTER Release 5 reporting in F1000Prime?

In COUNTER up to and including Release 4 F1000Prime was not considered to directly fit into one of the standard COUNTER Host types. In consultation with COUNTER all metrics were provided based on the article an F1000Prime recommendation targeted (so reports were provided as such). This did not however reflect that it is possible for an article to be recommended multiple times, so not all article views are equal.

With Release 5 we are more accurately able to reflect this difference by logging usage at the individual recommendation level. In practice this means that a user who views a single recommendation will be counted just as they were in Release 4 (whether the article was recommended once or more), while if a user stays on an article page and views more than one recommendation then this will be weighted appropriately in the usage statistics.

The logging of site searches in Release 5 is fundamentally the same as in Release 4, however the recommendations around duplicate protection have changed a little (so you may still see some differences).

Who can I ask if I have any other questions?

For any other questions about COUNTER or any other aspect of your subscription, please contact your account manager directly or email us and we will be happy to help.

Useful links

COUNTER site: https://www.projectcounter.org/
COUNTER Release 5 tutorials: https://www.youtube.com/channel/UCptZRuV5XbtP-jWkTckDpiA
SUSHI API documentation: https://app.swaggerhub.com/search?type=API&owner=COUNTER
F1000Prime contact details: https://f1000.com/contact